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4	TRI-PARTY AGREEMENT AGENCIES WEBINAR
5	PROPOSED CHANGES ON THE HANFORD PUBLIC INVOLVEMENT PLAN
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1	APPEARANCES AT LOCATION:		٠.	
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3	Paula Call, DOE Susan Leckband, Hanford Advisory Board Chair			
	Sharon Braswell			
4	Barbara Wise Dieter Bohrmann, Ecology		-	
5	Aaron McCreight, MSA PFM			
6	Jeffrey Dennison, MSA Cameron Salony, DOE			
7	Emerald (Emy) Laija		•	
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8	PARTICIPANTS:			
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10	Susan Hayman - Fac	cilitator (with Enviroissues)		
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11	Panel Members:		٠.	
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13	Paula Call	U.S. Department of Energy	1-	
14	Pamela McCann	Richland Operations Office U.S. Department of Energy		
15	Emorald (Emy) Taiia	Office of River Protection U.S. Environmental		
	Emerald(Emy)Laija	Protection Agency		
16	Dieter Bohrmann	Washington State Department Of Ecology		
17	Susan Leckband	Chair of Hanford Advisory Board		
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BE IT REMEMBERED that on Wednesday, November 9, 1 2 2011, at 6:30 p.m. at The U.S. Federal Building, Richland, Washington, a WEBINAR on the PROPOSED CHANGES ON THE HANFORD 3 4 PUBLIC INVOLVEMENT PLAN was taken before Diane D. Nicholson, Certified Professional Reporter and Notary Public. 5 following proceedings took place: Hanford Public Involvement 6 7 Plan 8 MS. HAYMAN: Let's go ahead with the introductions. 9 I've introduced myself and I would like to have the Tri-Party 10 Agency representatives introduce themselves. So we'll go 11 ahead and move to that and meet our folks from the Tri-Party 12 Agencies. And, Dieter, would you like to start? 13 MR. BOHRMANN: 'Yes, thank you, Susan,' and thank 14you everybody for participating tonight. This is Dieter 15 Bohrmann. I'm the public involvement lead at the Department 16 Of Ecology Nuclear Waste Program in Richland, and we look 17 forward to discussing the Public Involvement Plan with you 18 tonight and we hope we can answer any of your questions. 19 Thanks. 20 MS. HAYMAN: Okay, thanks, Dieter. Paula? 21 MS. CALL: Hi, I'm Paula Call and I'm with the U. S. Department of Energy, and I also want to say thanks for 22 23 taking the time out of your evening to join this Webinar. 24 Many of you have encouraged us for sometime now to try

different ways of reaching out and engaging people, and here

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we are. While we are very excited abut trying out this new Webinar format, we want you to know that we are not intending on giving up on face-to-face meetings when they're called for. So like Dieter, I'm looking forward spending the next couple of hours with you and I'll turn it over to Emy.

MS. LAIJA: Hi, my name is Emy Laija, and I work for the Environmental Protection Agency and I'll be presenting on the Public Involvement Plan tonight. Do you want me to go ahead and get started, Susan?

MS. HAYMAN: Yes.

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MS. LAIJA: Could I have next slide, please?

Okay, so as my counterpart said, we are really excited about tonight. This is one of the first times we are reaching out to the public through our Webinar to discuss the document that's out for public comment. So it is a rather exciting time for us.

I'd like to start with some background information and then discuss the key changes to the plan, and I'll go over the next steps, how to go about submitting your comments and how the comments will be used. Next slide.

The one initial question you may have had was what is the Public Involvement Plan? Well, this is a document that identifies the ways that the public can participate in the decision-making process at the Hanford Site. It serves as an overall guidance document for public participation at

Hanford.

A couple of years ago, when I first started working for EPA about three years ago, my boss handed me the Public Involvement Plan and said, Here, read this. This contains information that pertains to your public involvement of your job. So I said, Okay, and I read it, and being new to Hanford and knowing how large and complex Hanford is, it was actually a good document to help orient myself and what were the ways that the public could be involved, and just some basic history about the Site. So I found it to be very useful. That was my first experience with the Public Involvement Plan.

So another question you may have had was why should I care about revisions to this document. So right now, during the public comment period, you have the opportunity to provide your input on the document that guides public participation at the Hanford Site. All the comments that are received will be considered before the document is finalized. And I'll talk more about how to provide your comments at the end of the presentation. Next slide, please.

So who is proposing the changes to the plan?
Well, that's the Tri-Party Agreement Agencies. You heard
from the representatives here today from DOE, myself from
EPA, and the Washington State Department of Ecology.

We entered into the Tri-Party Agreement in 1989.

1 That's the legally binding agreement between the agencies. 2 It includes a completion schedule for Hanford cleanup, but it 3 also has a requirement for this document, a public 4 involvement plan at the Hanford Site. That requirement 5 actually comes from a Federal Regulation known as CERCLA, the 6 Comprehensive, Environmental, Reform, Compensation and 7 Liability Act. So we're legally required to have this document for the Hanford Site. Next slide, please. 8 9 So why are we revising the plan? This document first came out in 1990. So that was a couple of years ago. 10 It was originally referred to as the Community Relations 11 12 Plan. That's the legal term that's used. So, again, it was 13 first issued in 1990, and last revised in 2002. This is 14 going to be the fifth revision to this document. 15 As you can imagine, over time, material becomes 16 dated, especially as new technologies are used and as the 17 cleanup continues. So we have to update the plan 18 accordingly. We've actually been talking about revising this 19 plan for over a year, and during that time we have received 20 some input and suggested changes to the document. That's 21 mostly been from the Hanford Advisory Board, which is a citizen advisory board that you will hearing from later 22 23 tonight. Next slide, please.

So what are some of the key changes to the plan?

The most obvious one is the change in the title.

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original title was rather long, the Hanford Site Tri-Party
Agreement Public Involvement Community Relations Plan. That
was just too long. So we are proposing a shorter, clearer
title that simply states the Hanford Public Involvement Plan.
That is the phrasing we have been using so far tonight on the
Webinar.

Another key change is a public involvement section. Here we added more information or enhanced the public involvement goals section, and we've updated the process for evaluating how we direct public involvement. Next slide.

Other changes include streamlining the information. So when we say streamlining that doesn't mean we just took out a bunch of information. Really, what we did is anything that was outdated or a process that had been changed, we took that out and replaced it with updated information. For example, some of the phrasing we used when discussing the Hanford Site were terms that we don't really use anymore. Right now, you hear terms like River Corridor and Central Plateau, and that was not anywhere in the 2002 document. So we had to update the terminology we use to make it compare to what is happening out on the Site right now.

Next slide, please.

So here we are going to take a look at the layout of the document. This is basically a table contents that we

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version. The sections that I think the public will be most interested in are Section 1, the TPA Public Involvement Plan Section. This talks about the goals of public involvement, it's importance, and opportunities to be involved on the Hanford Site. Section three is another key place. People who are looking for more information will be interested in this. It talks about our mailing list, our Listserv, on-line calendars, and other resources you can go to if you're looking for more information on the Hanford Site, beyond the basics provided here.

Of course, we still did provide some information on the history of the Site. That's in Section 5, for people who are just getting to know Hanford and need to orient themselves with the Site. Next slide, please.

So where do we go from here? Right now we're accepting public comments and currently we're accepting them through November 28th. Besides this Webinar, we have two public meetings that are going to be held in Seattle and Spokane. So all the public comments that are received will be considered when making the final revisions to the document and before it's actually finalized. So we are going to look at everything that comes in to us.

When we get all of those comments and we determine which ones can be incorporated into changes in the document

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or which ones we can't incorporate we will identify those in a comment and response document. This provides the agencies' responses to the comments we receive. So if you submit a comment and you want to know what happened with it, this is a document you should go to for that answer so you can see how your input affected the final document. Next slide, please.

Here is information on how to provide your public comments. You can submit your comments, again, through November 28th. You can provide verbal comments on this Webinar or the public meetings. You can send us written comments to the mail address on your screen, or you can e-mail us comments as well. Using any of these methods, we will receive your comments, compile them, and then we'll use them in finalizing the Public Involvement Plan. And that's all I have. Thank you.

MS. HAYMAN: Thanks, Emy. We are going to go ahead now and move to the local perspective, and this will be provided by Susan Leckband, who is Chair of Hanford Advisory Board. So, Susan, are you ready to go?

MS. LECKBAND: I am, thank you. Thank you, this is Susan Leckband, Chair of the Hanford Advisory Board. For those of you who are not familiar with what the Hanford Advisory Board is -- Next slide, please. The HAB is a 31 seat, diverse board of interests established in 1994. It provides consensus advice to the Tri-Party Agencies that you

just heard about; The Department of Energy, EPA, Washington State Department Of Ecology.

The HAB has provided several pieces of advice on public involvement to the TPA agencies, and they will be listed later in the presentation.

The Hanford Advisory Board itself is public involvement and it has continued to be public involvement and been involved in Hanford issues since 1994. Meaningful public involvement is key to successful Hanford cleanup. The public brings valuable insights to Hanford remediation efforts.

The ways in which the Tri-Party Agreement agencies inform, involve, and encourage the public to participate help determine the quality of that participation.

A robust and successful strategy is critical to implement a public policy of effective public involvement. Next slide.

The Board has several principles and they have been stated over and over again through several pieces of advice, and they are listed here as principles. The board believes that the agencies should provide effective notice for public meetings. They should be in time. The notices should be clear, and they should help the public want to engage in those meetings.

The educational materials provided should be

really understandable to all levels of knowledge. The public involvement process should ensure open and transparent decision making. The agencies should provide easy access to public information and to records needed by the public to understand the issues at hand.

We believe that the agencies should incorporate public values in the decision-making process and have provided advice to that end. We believe also that feedback should be provided to the public on how their input was considered in decision, and Emy just stated that would be happening with this particular document. Next, next slide.

MS. HAYMAN: Sorry about that, Susan.

MS. LECKBAND: The HAB has provided, as I said before, advice and recommendations as well as various kinds of dialogue with the agencies regarding public involvement.

We did advise incorporating these following concepts into the Public Involvement Plan. We needed to move on. We need to move back. You went too far. There we go.

We believe the plan should be tailored to be understandable at all levels of knowledge to diverse audiences with varied levels of education, language and/or cultural differences. We believe we should collect values and input from diverse perspectives. We believe it should provide educational and interactive public involvement activities.

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We believe the plan should describe how public values could be impacted by proposed actions and how public comments and values actually influence decisions. We believe you should ensure government agencies are open and accountable to the public. We also believe the agencies should engage the public early and often in the decision-making process on Hanford issues. Next slide.

In most recent advice, the Hanford Public

Involvement Plan should allow for extended public comment

periods when needed by the public, especially when the issue

is very complicated or the document to be renewed is very

long and hard to understand.

We believe that this document ought to be a guide for the public, as well as for the agencies. We believe the plan should include a statement of purpose to explain the document goals and characteristics. We believe it should include clear descriptions of legal requirements for public involvement and requirements for the decision-making process.

We also believe that the document ought to include clarification on how documents can be found electronically or in the repository easily available to the public.

You will find that particular set of advice and recommendations in the most recent advice issued by the Hanford Advisory Board, November 4th. Next slide.

This is the listing of various pieces of public 1 2 involvement advice issued by the Hanford Advisory Board. As you can see, we have a long history of public involvement 3 4 advice and continue to stay engaged. There are other pieces of advice, as well, other pieces of advice that contain 5 elements and values in association with public involvement. 7 Next slide. MS. HAYMAN: Okay, I think we are ready to go to 8 9 the question --MS. LECKBAND: Wait a minute, Susan, you skipped a 10 11 slide. 12 MS. HAYMAN: What? 13 MS. LECKBAND: You skipped a slide. You need to 14go back to my last one. Thank you. 15 MS. HAYMAN: I'm sorry, but I'm having trouble 16 with the presentation. 17 MS. LECKBAND: Okay, for more information and to look up those pieces of advice on public involvement that 18 19 were listed on the previous page, we do encourage you tovisit the Hanford Advisory Board website. As you can see, if 20 21 you go to www.Hanford.gov and click on the Hanford Advisory Board link, as you see circled in the red on the screen in 22 front of you, you will find past advice, meeting minutes from 23 24 all of the committee meetings, as well as from the board

meetings, calendars of next events of the Hanford Advisory

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Board, and much other information and it's very easily accessible.

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If you have any questions regarding Hanford Advisory Board, please call the Tri-Cities project office of the HAB facilitation team for more information. The number is listed there, 509-942-1906. Thank you very much.

MS. HAYMAN: All right, thank you, Susan, and I promise I wasn't just trying to fiddle around with your presentation, but I beg your pardon for that. Okay, now, we are ready to go to the question and answer period. And do you see some instructions up here your screen? That's just so that you are able to stay focused on the things that we're trying to accomplish here in this period and just to be sure that everybody has gotten instructions and they can reference them when they need to.

So just real quickly, you really want to focus on clarifying questions. There will be a comment opportunity later on in the Webinar. So please limit yourself right now to clarifying questions, and you can raise your hand and ask questions or you can send us questions, and we do have a few questions that have been sent in. So we'll get to those first and then we'll go into any other raised hands or written questions, as they come in.

If it's a written question, I won't identify who submitted the question, but, obviously, if you raise your

hand then I will need to call on you so we'll know who asked 1 that question. Then at the bottom of the screen you will 2 see, if you do want to submit formal public comment, you will 3 actually send that in. You've got that information at the 4 5 bottom of your screen, and you can type that in and use it at 6 any time after this Webinar. So with that I'm going to go 7 ahead and go to some questions, and then I'm going start with some written questions here. 8 9 The first one is, does the plan include an annual updated set of goals and action plan for the coming year? 10 11 And, Emy, I'm presuming that you would like to take that 12 question? 13 MS. LAIJA: Sure, Susan. The last version of this plan was issued in 2002 and we're revising it now. So this 14 15 is not a document that is revised on an annual basis. So, 16 no, there are no annual goals or anything annual listed in 17 the plan. MS. HAYMAN: Okay. By the way, if you've 18 19 submitted a written question and you have any follow-up 20 question, be sure and send those to us or raise your hand. 21 Emy, did you have anything else on that one? 22 MS. LAIJA: No, unless another question pops up, but that's it. 23 24 MS. HAYMAN: Okay, all right, very good, thank 25 you. Okay, a second question that we have that was

submitted: What changes have you made to improve public involvement, not just updating language in the plan and adding goals?

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MS. CALL: Yeah, this is Paula Call with the
Department of Energy and I'll take a shot at that. In the
last couple of years, we have been hearing from folks that
they really appreciate it when we come out informally where
we get away from the more traditional agency comes, gives
presentation, sits down, public gives comment-type format.
So we've really tried to adopt more of a town hall format,
where we come and sit around tables and we do a brief
presentation and then we have a long dialogue on the issues.

We have done that recently on several things that I can think of. On our deep vadose zone strategy, we heard from the public that you really cared about the deep vadose zone. You wanted us to focus more on it. So we came out and we held a two-day workshop that was open to stakeholders and we produced a document to put out for public comment. You know, that wasn't a required formal process but it really helped to form the document that came out of that.

In the fall of 2010, we went out for a few meetings on the Solid Waste Radioactive Burial Grounds because people had said, you know, we want to talk with you about that. We want to understand more about the risks and what it is you're planning. So long ahead of the decision

process, we went out and had informal public meetings, very heavy on dialogue on questions, answers and discussions that were very satisfying for not just the agencies but we also heard good things from the public.

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One other example on our recent strategy for tackling the Central Plateau Cleanup, the Department of Energy very early long released a draft strategy. They put it out for comment and went around and had public meetings on that and discussed it.

So we tried to go more toward this open dialogue-type setting, where we can actually have some satisfying conversations.

MS. HAYMAN: Thank you, Paula. Anything else from the Tri-Party Agencies? Okay, then let's go to our next question. Why doesn't the plan include funding commitments so that we don't hear that agencies can't afford to have meetings in Spokane or Hood River?

MS. CALL: This is Paula Call again. That is a pretty straightforward answer. We receive our funding every year from Congress. We don't know what it's going to be until we receive it. So it's irresponsible to think that we could actually make hard commitments on things like that if we don't know what kind of funding level we are going to have.

We certainly have hard commitments in the

Tri-Party Agreement for an annual meeting on the budget, which we always hold, but beyond that, it's really, you know, we need to wait and see our budget. Then we will know what cleanup projects will take place that year and then we can determine the public involvement process.

MS. HAYMAN: Okay, thanks. I want to mention we have received a couple of questions that do not have direct bearing on the plan. They're related to funding for public participation grants and things. So I'm going to hold off on those questions. We'll provide those to the agencies to respond to but not as part of this discussion about the actual plan itself, unless the public participation grants are actually part of the public involvement plan. Are they not or should we be dealing with those questions?

Ms. LAIJA: I would like to. I mean, I like what you said about focusing on questions about the plan, but if time allows we can try and answer some of these questions that are related on other items.

MS. HAYMAN: Okay. So we will definitely hang on to those because we can provide them to you if necessary, if we don't get to them. So let's go ahead and go through some other questions here. Let's see, next question.

Emy stated that the document is legally required. Why is the content of the legally required document not legally binding?

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MS. LAIJA: This is a question I have been asked in the past about whether or not the Public Involvement Plan is a legally binding document or an enforceable document, and, truthfully, you could argue for either side of that. The message of the agencies have said in the past is when we look at what's legally required or what our hard requirements are, we look at the Tri-Party Agreement, and that's where we identify things that we absolutely have to do. It would be very difficult for the Tri-Party Agencies to be able to agree on which commitments beyond those that are legally required would be put into this document.

Honestly, I'm not sure that we would ever be able to agree on that and that's why you don't see commitments beyond what's legally required in the document itself. We just talk about the things that we are striving to do and all the things that we agree we should work towards doing, but we don't identify them as commitments.

MS. HAYMAN: Okay, thanks, Emy. We're going to go to a question that we have, another written question, and then we have a hand from Gerry Pollet that we will be going to. So first, the question that was a written question that was sent in.

In the interest of transparency, as mentioned in your board release, if they have a direct communication with the contractors on the ground, are the contractors included

in the HAB process in the public meetings or does the 1 2 communication occur solely between the HAB and the TPA agencies? 3 I started reading that before I read that. I'm 4 not sure. Again, I think that's a really question about the 5 HAB. I don't think it's related to the public participation 7 plan. Willing to stand corrected here, but is this a question that we should hold until we see if we have time to 8 9 address it later? 10 MS. LECKBAND: Well, I can answer it very quickly. 11 This is Susan Leckband. 12 MS. HAYMAN: Okay. MS. LECKBAND: The HAB is chartered to provide 13 14 formal advice to the Tri-Party Agencies, not to the 15 contractors. That being said, certainly, Department of 16 Energy uses contractors because they perform the work. So in 17 case a contractor comes to the meeting, we do not directly 18 interface with contractors nor do we provide advice to them. 19 MS. HAYMAN: Okay, thanks, Susan. All right, 20 Gerry, we'll go ahead and un-mute you and you have your hand 21 raised. You have either a new question or a follow-up? 22 MR. POLLET: Let me start with process questions 23 here. How many people are on this call to the public? 24 MS. HAYMAN: 16. 25 MR. POLLET: 16?

MS. HAYMAN: Yes, we have 16 attendees beyond the 1 staff folks. 2 3 MR. POLLET: All right. So are the questions and answers being recorded so that we can see them and use them 4 in our comments? 5 6 MS. HAYMAN: Yes. 7 MR. POLLET: So they can be e-mailed back to everyone. I'd like to make sure that happens because I have 8 9 very, very grave concerns over what just happened here, 10 Susan. 11 MS. HAYMAN: Okay. 12 MR. POLLET: It's not okay for you to decide that 13 something that the public wants to raise are a set of 14 questions that you are not going to raise, and you're going . 15 defer it. If this was a face-to-face public meeting that 16 would never happen. 17 MS. HAYMAN: Would you like to --18 MR. POLLET: They would have raised their hand and 19 they would have asked the question and other people who are  $\cdot 20$ on the phone now would be face-to-face and say, yes, we want 21 to talk about it. I want to point out that public 22 participation grants are an element of every, every public 23 participation and Public Involvement Plan in the State of 24 Washington and the EPA's grants are a part of every super 25 fund grant in the country. They're required to be.

MS. HAYMAN: Okay, Jerry, could you --1 2 MR. POLLET: I would like to have those people, 3 who have those questions, be able to ask them and have them 4 responded to now, instead of being censored. 5 MS. HAYMAN: Okay, thanks, Jerry. Do you have a 6 question about the plan right now? 7 MR. POLLET: I would like to hear what those other 8 questions were that were submitted from other people. 9 MS. HAYMAN: Okay, thanks. All right, let's go 10 ahead and go to the next question then on the list here. Let's see, all right. 11 12 Other plans I've looked at include annual action 13 plans, including EPA Region 10 plans for other Superfund sites. So I don't understand your answer that this is a plan 14 15 that doesn't have an annually updated element. Emy, is this 16 yours? 17 MS. LAIJA: Yes, I'm sorry, Susan. I didn't hear 18 the very first part of the question. 19 MS. HAYMAN: Sure. Other plans I've looked at 20 include annual action plans, including EPA Region 10 plans 21 for other Superfund sites. So I don't understand your answer 22 that this is a plan that doesn't have an annually updated 23 element. 24 MS. LAIJA: Okay. The unique thing about Hanford

is that while it is a Superfund site, it's known as a federal

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facility under Superfund. Again, EPA is not the lead on this. We are in the Tri-Party Agreement with the state and with DOE. So this document, the Public Involvement Plan, is a Tri-Party Agreement document, not an EPA document.

For other sites, that might work for their needs to have a plan that they update annually, but that is not what we do for Hanford, and that's because federal facilities, because there's more than just EPA that's involved, are treated or act a little bit differently.

MS. CALL: This is Paula. I can supplement that answer from the DOE perspective. These plans are labor intensive and take a measured amount of time and agency resources and dollars to update, and we don't believe that there is a need to update this plan annually. We believe that there was a need to update this plan because it had become dated. However, we don't see a need to spend the money, to spend the money that, you know, we would like to focus on cleanup to update this plan.

We believe that we have other mechanisms for keeping folks up-to-date and for being transparent about plans for public involvement, such as our Tri-Party Agreement Public Agreement Public Involvement Calendar, which can be updated very inexpensively and put on the website for all to see.

MS. LAIJA: Just a final thought on this. That

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doesn't mean we don't look at each project individually and
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    identify or start anticipating what kind of activities we are
    going to need for that. We have general ideas on what are
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    items that will be of high public interest versus other items
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    that will be of low public interest. There are so many
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    projects at the Hanford Site. It's so large and complex that
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    we have to break it into smaller units. We have to look at
    each of those individually. So we do do that.
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               MS. HAYMAN: Okay, anything else by way of
    response? Okay, thank you. We have a hand from John
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    Howieson. So if we can un-mute John. John, would you like
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    to ask your question, please?
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               MR. HOWIESON: Yes, it's not directly about the
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    plan but I hope you can find a response to this. I'm
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    distressed that there are only 16 people signed into this
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    Webinar, and I wonder how was the Webinar announced to the
    public? I know I got it because I'm on a variety of mailing
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    lists and, of course, I'm an alternate on the Hanford
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    Advisory Board. But what about the general public? Was it
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    announced in any newspapers or any general announcement of
    this Webinar?
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               MS. LAIJA: Actually --
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               MS. HAYMAN: I will -- I'm sorry.
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               MS. LAIJA: I'm sorry.
               MS. HAYMAN: I was going to say we have 30 people
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1 registered and we have 16 on. So I just wanted to mention 2 that, John, and, excuse me, Emy, go ahead. 3 MS. LAIJA: Sorry, Susan, for jumping in there. 4 We have had a few articles in the paper, in different 5 newspapers on this Webinar and the public meetings. We had a 6 few articles that posted on November 7th. One was in the 7 Tri-City Herald. We also had the News Tribune that distributed in the Seattle-Tacoma area. On NCWN.com for 8 Spokane, we had an article that ran on the 7th, also 9 publicizing the Webinar and the public meetings. And even 10 yesterday in Tri-Cities, we had another follow-up article 11 12 advertising tonight's Webinar. 13 There's quite a bit of newspaper traffic. We also 14 used our electronic Listserv to send out information on the 15 public meetings, as well as a fact sheet that had more detailed information on the Public Involvement Plan itself. 16 So we have done a variety of advertising activities for this. 17 18 Oh, we also posted a U-Tube video. It was about a 19 two and a half minute video that talked about the Public 20 Involvement Plan. That went up on Monday as well. 21 MS. HAYMAN: Okay, anything else on that, John? 22 MR. HOWIESON: No, thank you. 23 MS. HAYMAN: Okay, thank you. All right, so 24 another question, written question. How are the new methods 25 Paula listed incorporated in the plan? And I'm thinking that

these have to do with -- I think this is a follow-up to a 1 2 question that you answered earlier. Does that ring any bells 3 for you? MS. CALL: Yeah, I think, you know, in the plan we 4 talk about the outreach activities that we do above and 5 6 beyond what's legally required, the legally required comment 7 periods and the public meetings and the hearings we are required to have. There is a section in the plan that talks 8 9 about that we place a priority on other forms of outreach 10 that include focus groups, workshops, classroom visits, open 11 houses, that kind of thing, above and beyond compliance but 12 an attempt to reach out and engage people in discussions. 13 that's how that's factored into the plan. Susan? 14 MS. HAYMAN: What if any efforts are made to 15 distribute PSA's related to these meetings to all major 16 regional media? Did you guys hear that question? 17 MR. BOHRMANN: We got the last half of it, Susan. 18 MS. HAYMAN: Okay, so I'm getting some feedback 19 here on my end. So let me try that again. 20 What, if any, efforts are made to distribute PSA's related to these meetings to all major regional media? 21 22 MR. BOHRMANN: Okay. This is Dieter from Ecology. We did not do public service announcements of this meeting. 23 As Emy stated there was a considerable amount of advertising 24 25. in some of the local and regional media that we got, and we

1 did run ads, paid ads in the Tri-City Herald and in the 2 Seattle Weekly. We did do some public service announcements for our State of the Site meetings last spring but we didn't 4 do any for this meeting tonight. MS. HAYMAN: Okay. Any other comments from other 5 6 TPA folks on that one? 7. MS. LAIJA: No. MS. HAYMAN: Okay. Excuse me, was there somebody? 8 9 MS. LAIJA: No. 10 MS. HAYMAN: Okay, another written question then. Why doesn't DOE use the e-mail addresses collected at public 11 12 meetings to sent notices? I always sign up but never receive 13 notices from DOE. Anyone want to take that? 14 MS. CALL: Sure, this is Paula. We did send out, 15 we have a Tri-Party Agreement Listserv, electronic Listserv, 16 and we actually did send out information on this meeting and 17 the public comment period on this plan. So if you didn't get 18 anything, there must be an issue with us not having your 19 e-mail address correctly or what. So if you would like to do 20 something about that tonight, certainly send it in to that e-mail address to submit comments and we can grab that out 21 22 and add you to the TPA list. 23 MS. HAYMAN: Okay, thanks, Paula. 24 MR. BOHRMANN: That could be a reference to the 25 Hanford Listserv, too, I assume that Ecology maintains.

MS. CALL: Yes.

MR. BOHRMANN: If you get on that list, that is used regularly and, please, let us know and we'll double-check to see you're on there.

MS. HAYMAN: Okay, next question and I'm trying to scoot through these. We have about five minutes on the agenda right now for questions. So there was a question about no PR for the Webinar in Oregon. It was written as a question.

MS. LAIJA: We didn't plan public meetings in Oregon. That was based on interactions we had with the Department of Energy in Oregon and also with stakeholders when we were first trying to identify where there was high public interest on this topic, and through those interactions we identified that the state of Oregon was not as interested in having public meetings on this topic in their state. We have a Memorandum of Understanding or MOU with the state of Oregon. So we respected that discussion and decided not to have public meetings there. So that's why we didn't have, we didn't focus on advertising in the Portland area.

MS. CALL: I would like to add to that. This is Paula. I know that Ken Niles with the Oregon Department of Energy did sent out notes on this Webinar encouraging folks to get involved or to participate to the Listserv that the Oregon Department of Energy maintains. So there was some

solicitation done in Oregon from the Oregon Department of Energy. And they are one of the parties that has really encouraged us to try new and different ways of engaging people, rather than asking them to come out to a public meeting in the evening as we traditionally do.

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Oregon, in their communications with us, they've pretty much said the public gets weary of coming out to these meetings and we'd like to reserve the ones that are held in Oregon to those focused on a cleanup decision.

MS. HAYMAN: Okay, thanks. All right. So I have another question on the plan specifically and then if we don't have any additional questions, I do have some that are related to the public participation guide that we can go to. For this question, I'm going to see if I can -- Okay, so it says in quotes, "Not what we do for Hanford" is not an adequate answer for an annual action plan. We are asking for annual action plans, which is not an update. Update is your word and not my question. If the public wants an annual action plan and strategy, for example, what you will be doing this year to inform people about the findings of the Tank Closure and Waste Management EIS, the \$50 million Tank Closure and Waste Management EIS, that would be an example of what would be an annual action plan.

I think the question is about the reference that was made for an annual action plan, and if you can respond to

the question about why not have an annual action plan?

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MS. LAIJA: All right. I originally understood the question to ask, why don't we have an annual plan as part of the Public Involvement Plan, which was what my first answer was responding to. As far as having an annual action plan or strategic plan, the Tri-Party Agencies can't agree with that idea. It's something that we've discussed but just haven't fully developed to the point where we could share with other groups.

We realize the importance of knowing what's happening in the future and having a plan for that. Right now our public involvement calendar, which is available on line, is a key way we let people know what's coming up in the upcoming months. Granted that doesn't have the detail that a strategic annual plan would have, but that is something that we've discussed and something we would like to develop, but we don't have anything ready to share right now. I didn't mean to give the impression that that's not something we do or aren't considering doing. We are considering doing that and are working towards it.

MS. HAYMAN: Okay, thank you. So it is 20 after 7:00, but given the number of participants, I'm thinking we'll probably have a good amount of time for the public comments, but I would like to suggest that we continue for another 10 minutes and get the rest of the questions that

have bee submitted, if that works all right for everybody.

Any objections?

Okay, so next question then, it says, The questions and some responses show a regional focus. I submit that Hanford is a national issue. It was built to support the national war and it affects national assets, such as the Columbia River. With that thought in mind, what effort has been made to involve the national media and service clubs in the state of the Hanford Site in its cleanup effort success?

MR. BOHRMANN: This is Dieter from Ecology. I would say Hanford is an international issue, and just from Ecology, we've spoken with media in China and Japan in the last year, as well as media here from Washington DC and Massachusetts, as well any regional media. We agree this is a national-international issue and there is interest beyond the Northwest. So we do realize that and we try to respond to those inquiries that we get from other areas.

MS. CALL: And this is Paula Call. I would just like to add that's a really good comment and we really appreciate that, and, you know, we struggle with how can we use our resources that we have to dedicate to engaging more people on this, how can we balance that need with the need to continue with cleanup. So what we are trying to do is take advantage of new technology that's available to us.

With our Hanford Speakers Bureau, it's a program

where we will go out and speak to any group about Hanford that requests. Now, we have been receiving more and more requests from outside of the region. So we're struggling with, well, we don't want to fly someone there. That's too expensive. Recently, we tried an experiment using Skype to give a presentation and have a discussion with a group, a remote group far away, and it actually worked. We still need to work out some kinks, but we are fully intending on exploring technology to be able to reach out to more folks. I'm told, also, that we are working with a group in Connecticut, who requested a presentation. So we are trying to reach out across the nation.

The other thing that we did was last spring's

State of the Site meetings, it was prior to our attempt at

Webinar. We tried to do a go-to meeting access, where anyone

could access that meeting. It had its limitations. We had

some lessons learned, and we're going to try it again next

time. So we do understand your point. It's a good

point, and we're trying to use the resources that we have to

reach out more.

MS. HAYMAN: Okay, thanks. All right, another written question and it says -- It appears that we are getting mostly written questions, which there's absolutely no problem with that -- Why doesn't the draft plan include a commitment to extend comment periods for the period that US

DOE has withheld documents relating to the proposal from public disclosure? Ecology committed to ask for this in a legal settlement over records being withheld relating to landfills and burial grounds.

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MS. LAIJA: Susan, on that, that's a good statement. That is something we are legally required to do. A document that is used to make a cleanup decision has to be available throughout the public comment period on that cleanup decision. So that's a good comment to make. I don't believe we have that clearly identified in the plan right now, but it would be perfectly appropriate to submit that as a formal comment or statement that people would like to see added to this document. We are legally required to do that anyway. I just want to stress that.

MR. BOHRMANN: In general, I would say, for the most part, requests to extend comment periods are granted. So are we going to have that in the plan? That's something to consider. Regarding, you know, Ecology's commitment, again, that wasn't necessarily Tri-Party, but as Emy said, you know, please make those requests and if we need to extend the comment period for a variety of reasons, that can be accommodated.

MS. HAYMAN: That actually segues nicely into our next written question, and this one is, Are you going to extend the comment period on this plan for two weeks after

the meetings/workshops on this plan? Let me say that again.

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The question is, Are you going to extend the comment period on this plan for two weeks after the meetings and workshops that Heart of America Northwest will be holding on the plan? They're going to be doing that for public input on November 30th and December 1st in Portland and Hood River. So are you going to extend a comment period for two weeks following the meetings and workshops?

MS. LAIJA: I've heard people are interested in this. I just need to get those formal requests, be it an e-mail or phone call and we can accommodate that quite easily. So I would say, yes, as soon as someone asks for it in a public setting, we can acknowledge that extension.

MS. HAYMAN: So we have about five minutes left, and I've got a request. Actually, let me mention two things. I received a phone for that extension through this Webinar. So go ahead and forward that onto the agencies, and I don't have any other questions outside of the ones or the one that relates to the public participation grants. So given that we don't have any others and we have a little time, shall we go ahead and run that up and give you guys an opportunity to answer that?

The questions is, The Washington Legislature directed Ecology to bill USDOE for the Public Participation Grants. What is the status of that?

MR. BOHRMANN: Without getting into the legal end of that, that is an interpretation. That is not an interpretation that the Department Of Ecology necessarily agrees with. That said, the Public Participation Grant is an extremely valuable program for the state. It grants recipients to a lot of important work across the state.

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As noted, there has been a proposal to reduce those grants in this next biennium as we deal with really an unprecedented budget crisis across the state. Many other programs are also up for possible reduction. No final decisions have been made. That will be made after the Legislature comes to the Special Session starting November 28th, and probably won't have any, probably won't be a final result on that until early 2012. And there are a lot of options. It could be that none of the reductions are accepted and the Public Participation Grants are fully funded. It could be that all them are accepted or somewhere in between. So a lot of variables on that. Obviously, it's a program that Ecology has supported for many years, and I hate to see any proposed reductions and we hope that it continues to be funded and running forward.

MS. HAYMAN: Okay, thank you. So I'm just going to check real quick before we move on to formal public comments to see if there are any other questions. I was going to pause for a minute to see if any hands go up or we

receive anything.

Okay, let's go ahead then and move into the formal public comment period and, again, there are some instructions on the screen for you, and I just want to cover those briefly. Once again, as you did before, if you would like to make a formal public, please, electronically raise your hand and then we'll call on you and a court reporter will document your comments and we will have a set time allowed for the comments, and I'm thinking, just given the number of folks, that perhaps we could go three minutes. And then once we determine whether or not, well, as long as everybody has had a chance to make a comment, if there's still time available then we can go back and take some additional questions, or, excuse me, additional comments, formal comments if we have time left in the Webinar.

If you do want to submit a comment in writing on the Webinar using the question box then you are completely welcome to do that. I won't read those comments but they will go to the agencies and then the agencies will respond to those as they would any other written comment that is submitted to them. So again just to make sure that we're clear, if you want to make a statement here on the Webinar, either raise your hand or send us a message that says, I would like to make a formal public comment. We'll get you in the queue and we'll give you give three minutes, and then

we'll move on to the next person. And if we have time left over, we'll come back for you to make additional comments.

If you want to submit a written comment you're more than welcome to do that. We won't be reading those. They will be handled like any other written comment submitted to the agencies.

So with that, it looks like we have some folks in the queue. So we will go first to Gerry, and then we'll go to Manita. So, Jerry, if you could go ahead and we'll go to Manita. We will go ahead and started your public comments.

MR. POLLET: This is Gerry Pollet, Heart of
America Northwest. I just sent in a question, which is, Why
wouldn't the people who are sitting here and typing in
comments have their comments read out loud, that seems to
violate the policy of having everyone's comments heard. They
are on Webinar. They should be read if they're typing in
comments now and shared, so we can hear each other's
comments. Can I get an answer to that?

MS. HAYMAN: The process that we're using for this Webinar is that if it's a written comment then it's handled as if it were a written comment that were presented even at a public meeting. As I understand, those are not read out loud. If people want their comments to be heard then they should just raise their hand and just state it. I mean, they can basically read it to us. So that would really be the way

to go there. If you just submit it to us in writing, we won't be reading them out loud.

So we encourage people to actually state their comment or read it to us so that everybody can hear each other. That would be very important. So let's go ahead, Gerry, and we'll just start your three minutes now.

MR. POLLET: Thanks for clarifying that and encouraging people to give their comments. If the request by several citizen groups and members of the public to have public meetings on the Public Involvement Plan in Portland and Hood River was not honored then this plan is clearly broken when it comes to the commitment necessary to honor public requests for public meetings. And this plan needs to have a very clear guarantee that when a significant number of people or groups representing them and are committing to turn people out as for public meetings, there will be public meetings.

It is already clear to us that given the fact that you have a region-wide Webinar and only 16 people participating, and I'm not sure how many of those are truly public, that replacing meetings is not the way to go. We need to have a very clear statement in the Public Involvement Plan, as we have in the state rules for the state cleanup program, that if 10 or more people or organizations representing them asks for public meetings, there will be

public meetings.

In this case, the region-wide effort might be reasonable to make that if there is a commitment that 20 people will be at the public meeting that you will honor that request and hold it. While we respect and tremendously the role of the state of Oregon, and it's often and frequent to have meetings in Oregon, it is one important input that in the fact that Oregon didn't feel meetings were necessary on this plan, it is not relevant to the fact that many of your public and at least three organizations asked for public meetings on this plan in Oregon and it was not honored. And it just illustrates the need to have a very clear requirement in the plan.

Secondly, this plan does not have any strategies for how you are going to increase public involvement.

Someone asked about the e-mail list. An annual action plan as is used in many other public involvement plans around the region and nation would ideally have an annual strategy for how you are going to improve and expand notice. For instance, how will you improve and expand the e-mail list, which right now 50 percent of it is contractors and officials and not really the public, leaving only about 350 people on the e-mail list for the largest public works project, the most important environmental project in the Northwest.

That's dismal.

An annual action plan would have an element of how we are going to expand and improve that for the year with the ability of the public to say here are suggestions and to hold you accountable at the end of the year for whether or not you did anything to improve. Thank you.

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MS. HAYMAN: Thanks, Gerry. Okay, the next commenter, and I hope I pronounce your name correctly, is Manita Holtrop. Manita, if you would like to go ahead and start your three minutes, please.

MS. HOLTROP: Hi, this is Manita Holtrop and I was going to talk about expanding the e-mail list because not just for meetings, but they sent out to only 725 people and a list of agency and contractor personnel doesn't seem to be adequate public involvement. There should be a link to the Listserv on the Public Involvement Plan. The Public Involvement Plan should ensure that the Tri-Party Agencies work with citizen groups in order to actually get their message out and not just rely on e-mail. And the e-mail should be written in layman's terms and not in techno-engineering speak.

I think that an independent professional should be contracted to make the announcement and notifications that are easily understood by the public. For example, not using names and types of operating units in the e-mails would be greatly helpful for helping the public to understand what's

actually going on.

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The PIP should have goals and measurements, goals for adequate public involvement. Citizen groups should have to be responsible for this type of thing, and I think that if there's a lack of public involvement it's not because the public isn't interested. It's because it lacks adequate notice and lack of trust in the agencies involved.

Citizens who attend meetings should also have ways to send their input in, and people not attending meetings, I feel, feel that their views aren't taken into account and their views have no impact. The Agencies should demonstrate that they will incorporate the views and comments of the public in real decisions because the public aren't going to be fooled if those decisions that they objected to are gone ahead with anyway.

Those are my comments. Thank you.

MS. HAYMAN: Okay, thank you, Manita. Next, Ken. Ken, would you like to go ahead and make your comments? It's very, very quiet. Let me just double-check to make sure, Ken, you're un-muted. Can you hear us? We are not able to hear you, let put it that way. So, Ken, you might need to come back to us through a phone line if your computer audio isn't working or at least your microphone isn't working. We're not able to hear you.

Okay. So we're going to go ahead and move on and,

Ken, if you're able to join us by phone or some other way 1 2 then that would be terrific. So next, Mark Loper, please. Mark? 3 MR. LOPER: Okay, hi, my name is Mark Loper, and I 4 really do think that there should be commitments in the plan 5 6 and that it should be legally binding. It's kind of absurd to think that there can be a legally required document 7 without any commitments or having it being binding. Reading 8 9 over the last time the plan was updated, nine years ago, 10 there have been no changes in strategy, and it's interesting 11 to see what new methods you've chosen, and the Webinar seems 12 to be not a great success so far. So I think that clearly public meetings and face-to-face interaction is highly 13 important. I think that the EPA should reject any plan that 14 15 does not meet its own Superfund requirements, which states that the plan should ensure elements will be followed and 16 that Ecology should not agree to any plan which does not meet 17 18 the minimum requirements under state law. So I think that 19 the two agencies, other than the DOE, should stick to their 20 guns in following their own rules and not letting this federal agency kick them down the road. 21 22

Then I agree and echo Manita's and Gerry's comments. Thank you.

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MS. HAYMAN: Okay, thank you. And, actually, I need to go back to Manita, just in case, and I apologize for

not remembering but I think we need to have you state your full name, and you may have given it, but if you would, again, and if you would state your full name in the event that somehow we missed, that would be great.

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Let's go ahead and give Manita, I think she might be on something else. I have Manita Holtrop, and just in case -- we've got her spelling -- So just in case the court reporter didn't get her name, I just want to be sure that we have that for the record.

So we'll go ahead and go back to Ken who is apparently able to join us now by phone. So, Ken, you're un-muted, and, please, go ahead.

MR. MILES: Thank you. This Ken Miles. I'm with the Oregon Department of Energy. I want to thank everybody for calling in that has. Like others, I'm disappointed that there's a fairly small audience. I was hoping for a better participation. Several of us, as Paula mentioned, we've sent out to our e-mail list and I know there's been some media coverage of this. So we were hoping for a better participation of the website. That doesn't diminish at all the involvement of those of you who are on. So thank you very much.

As mentioned, I had earlier indicated that I didn't think that public meetings in Oregon were necessary for this topic. I was hoping that the Webinar would provide

a good opportunity for people. We have heard repeatedly from folks both in Portland and Hood River that at times they're a little weary with coming out to public meetings. We thought it might be an opportunity to try something a little different, make it a little easier on folks. So we'll certainly have to reassess the success of that.

I guess just a couple of comments I want to make. One is that we will submit formal comments in writing. So there is more to come. I would say that for the most part I think that we are in a generally pretty good period of time in terms of public involvement activities and interests by the Tri-Party Agencies. I think we have some very energized and involved and engaged public involvement people with each of the agencies.

You know, I think we've seen some improvement in terms of the notices and public involvement materials. It's never as consistently as good as any of us would want, but I think we are in, like I said, in a very good space.

The one comment that I would make, and I've had some conversations with Emy and Paula a little bit, to me the real guts of this Public Involvement Plan is the beginning of section one, page eight and nine and 10 and 11 for those of you who have it. It talks about the importance of public involvement, and there's some words in that that a lot of us have thrown out over the years in terms of public involvement

is important because it makes, you know, better decisions and things like that, but I would hope that the next revision of this document would take that, not just a step further, but many steps further. I hope that there will be some real good discussion and thought internally to really make an effort in writing, really talk about what public involvement does mean and can mean at Hanford.

Right now a lot of people are aware that there was a very strong sentiment by the public regarding some new plutonium contaminated waste sites at Hanford. The decision made and the record decision, which was also endorsed by the regulators, was really contrary to very strong input from the public. And I think right now we are in a little bit of a crisis, if you will, in terms of public creditability from Tri-Party Agencies, and I hope that this document can verbalize, if you will, really what public involvement means because there are folks in the public that think we have made a very strong argument, in this case to remove more plutonium. The Tri-Party Agencies, as far as we know, didn't necessarily consider those comments because they certainly didn't follow through.

I recognize, although I don't agree with it in this case, I recognize there are some occasions where public input may be considered but not actually influence the final decision, and I think there needs to be a very frank

discussion within this document about when those occasions might occur. My one comment and, again, we'll follow-up in writing, I hope for a more frank discussion and consideration of what public involvement really truly means and what type of influence can occur and may not occur at times because I don't think we really see that in this document, and I don't think we've seen it in past versions of this document. And as I mentioned, I think we are at a point where the credibility of the Tri-Party Agencies, in terms of listening to the public comment, is a little bit in a crisis mode. So that's my comments. Thanks.

MS. HAYMAN: Thanks, Ken. So we went a little over there, but we're also pretty long on time right now and don't have a whole lot of people who have gotten into the queue at this point to make comments. I would invite any of you who have not already made a comment, if you would like to, you can do so. And then most of you who have made a comment and would like to make an additional comment, if you want to raise your hand, I would be happy to come back to you. So we'll give just a minute here and see if we have any takers on making any additional comments.

Mike McCormick has his hand raised. So we'll go ahead and go to Mike. Mike, would you like to start your comment, please?

MR. McCORMICK: Yes, thank you. Thank you for

taking my comment. I would like to second the previous suggestions for serious expansion of e-mail and notification to the public. I would propose that you could probably go back about five years worth of public meetings and take e-mails from whoever put them down in that time period. I think that would be a reasonable place to start. I'm sure some of those are no longer any good, but that would be weeded out fairly quickly.

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The second thing was that the use of public service announcements, I would think would be a standard, certainly for this particular aspect of Hanford and this project, but in terms of any public meetings would be a standard site. You would just go to it, and it sounds like this meeting was fairly short-notice. Hitting just the Tri-City Herald and the Seattle Weekly, Seattle Weekly is not known as one of the larger publications in Seattle. It seems somewhat weak to me.

In addition, you have numerous radio and television outlets in this region that can be approached, and, you know, if you don't have your own in-house facilities for this, you have a lot of talented people in the area, including myself, that would be happy to help, perhaps the Hanford Advisory Board, regularly produce timely PSA's for upcoming meetings. So I think that would be a good use of energy to reach the citizens of Washington and Oregon State

that are directly affected by these meetings.

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And, finally, I just want to say that I had seen the video that Emy and others had recently produced, and I thought that was a great start. I would like to see more of that. Again, I would like to see those both coming from the different Tri-Party Agreement, the three entities that make up the Tri-Party Agreement, as well as organizations that make up the Hanford Advisory Board. So those are my comments. Thank you.

MS. HAYMAN: Thank very much, Mike. All right, just checking to see if we have any others who would like to make a comment right now. If you would, please, raise your hand electronically or shoot us a message. Paul Randall, if you would like, we'll get you un-muted here and then if you would, again, state your name for the record and begin your comment, please.

MR. RANDALL: Yeah, I'm Paul Randall. I happen to live in Minnesota. So I'm the guy that made the comment about this is a national, perhaps even an international issue and the comment that I was a little surprised and disappointed by the lack of participation.

I would also comment that you should not be discouraged that this first Webinar is not well attended. Having worked on promoting ideas in the past, it takes a tremendous amount of work and don't give up. You have a very

important story to tell. You have some great input from 1 2 people, like Manita, but do work on getting national recognition of what's going on and how important it is to 3 4 every last citizen in the United States, how important it is to every citizen of the world. So don't give up. Keep up 5 the good work. I have heard a lot of good things tonight. 6 think this story deserves to be told to a much wider 7 audience. That's my comment. 8 9 MS. HAYMAN: Okay, thank you. All right, the next person for comment is John Howieson. So if we can un-mute 10 11 John and, John, again, if you would, please, state your name 12 for the record and then begin your comment? 13 MR. HOWIESON: Yes, John Howieson. I'm with 14 Oregon PSR, Oregon Physicians for Social Responsibility. I 15 want to endorse the previous comments, all of them, but my comment is in line with the immediate previous speaker. 16 17 spite of the disappointing response to this Webinar, I think 18 that it is the kind of technology, which if somewhat 19 improved, could be very effective. One of the things I think should be looked into is 20 21 the possibility of trying to emulate more closely face-to-face public meetings by using the video capabilities 22 of seeing the speakers, as well as hearing the speakers. 23 24 Furthermore, I think that the poor response to this particular Webinar may have to do with subject matter. 25

Obviously, what happens with the contamination of the soil at Hanford by plutonium and cesium is much more of a hot button issue and much more likely to recruit people to join a Webinar than the current subject, which many people, although it's very important, many people could consider not something they want to join in and comment upon. That's my comment.

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MS. HAYMAN: Okay, thank you, John. Next, we'll go to Jan Castle. So if we can get Jan un-muted and, Jan, again, your name for the record, please.

MS. CASTLE: Yes, this is Jan Castle. I'm a member of Heart America Northwest. I'm the one that asked the question about the public participation grants, and I find myself rather bemused by Dieter's comments, where he seemed to be indicating this is about something that's being considered in the future, where in reality the funding was cut right in the middle of the project that had been authorized by Ecology for Heart of America Northwest to spend money on.

So this whole thing about maybe in 2012, something like this may happen or maybe they'll decide not to do this doesn't make any sense to me. It appears to me that Heart of America Northwest and the other public interest groups are the ones who are doing your job for you in getting any public involvement at all at Hanford.

So I can't understand why someone wouldn't

immediately step in and say, yes, DOE will find a place in their budget to take this what must be a miniscule amount of money in the overall budget to make sure that these public participation grants are restored to the public involvement group. That's my comment.

MS. HAYMAN: Okay, thank you, Jan. Next in line is Liz Mattson. So we'll get you un-muted and would you state your name for the record and begin your comment.

MS. MATTSON: Can you hear me?

MS. HAYMAN: Yes, we can.

MS. MATTSON: This is Liz Mattson and I work for Hanford Challenge, and just I wanted to echo some of the comments about the Webinar turn out tonight and not giving up on this method of involvement just because the turn out is not so good right now.

I agree with the comment about adding the video capability so we can see the speakers and make a difference. It adds a somewhat more personal touch to the experience of people. And I think as we experiment with this, it will feel more normal and will allow for more fun ideas to come up for how to get more engaging.

Also, I think there is a strong pull for people who are busy and doing a lot of work that they can be on the Webinar and do things like stress and eat dinner and be at home, instead of going out for a meeting.

And I urge the agencies to keep trying to give people different options of how they can engage with different comment periods.

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Then I also agree that having cleanup decisions have a stronger pull, and when we are prioritizing meetings and giving a big pull for members of the public to come out to the meetings, those are the kind of meetings I want people to get contacts on. What is the decision being made and how can we make a difference, and it is concerning given the PW-1-3-6 and CW-5 record of decision following a great deal of public comment asking for more plutonium to be removed and having that not be the case.

One idea for how you might be able to generate more turn out in the future at a meeting like that is even just addressing that as an issue or just bringing it into the conversation, as an example. I think that's a scintillating topic, and I think talking about it will help in the future and just finding ways to rebuild confidence that being a participant in Hanford cleanup does actually have an impact or can have an impact.

Then just as a side note, I think another aspect of the turn out on this call, I think it has to do with people have the impression that someone is covering this issue, other people from my office, you can cover this one. Having been involved on the Hanford Advisory Board, I think

that may be the case with some other people as well. Thank you.

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MS. HAYMAN: Thank you, Liz. All right, we are going to go to the next, which is Dan Solitz, and I may be pronouncing your name incorrectly, Dan, but we'll get you un-muted here and then if you would, please, state your name for the record and then begin your comment.

MR. SOLITZ: Good evening, this is Dan Solitz.

Thank you for putting this on. I know this is your first effort. I enjoy a more technical meeting much more but this is the kind of stuff that has to be done to get the job done. I would like to, if you can get the face-to-face capability, I think that would be helpful and also I've seen a technical setting where you can put up more information on the screen. That would also be very helpful.

I would like to strongly support public funding for participation. I think particularly in the technical areas, it's extremely difficult to get good quality analysis done and it's not inexpensive to do it. I want thank you for putting this on and I want thank everybody else for being here tonight. I want to thank Ken for sending me an e-mail to invite me to be here. That's the comments that I have. Thank you.

MS. HAYMAN: Okay, thank you, Dan. Okay, I am looking here to see if we have other hands that are raised.

1 I see that Jan's hand is raised. I not sure, Jan, if you have another comment or if you just still have your hand 2 3 raised. Jan, did you want to make another comment? I'm 4 going to guess that Jan just didn't get her hand down. So let's go ahead and put Dan's or Jan's hand down. I'm looking 5 at, and it looks like, Dan, your hand is up again. So let's 6 7 un-mute Dan and ask Dan if he had another comment, Dan? MR. SOLITZ: No, I don't, I'm sorry. I left my 8 curser on the hand and then I toggled on, toggled off, 9 10 toggled on. So now I toggled it off again, thank you. 11 MS. HAYMAN: Okay, very good, thank you. All 12 right, I'm looking to see if we have any other hands raised and I just want to acknowledge we have a couple of comments 13 14 that we have received that have come in, written, typed in 15 comments so we will be sure to ensure that the agencies get 16 those. So I'm checking to see if we have any other folks that would like to make comment or those who have made 17 18 comments that may have any other comments they would like to 19 ask. Give me just a minute here. 20 Okay, Gerry, it looks like your hand is up, and 21 we'll get you un-muted and would you like to go ahead and 22 state your name again for the record and please go ahead and 23 start your comment. 24 MR. POLLET: This is Gerry Pollet, and one of the

frustrating things here is that people have made some good

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comments that I think that other people probably would like to say yes or please answer that question, and this format doesn't allow it, and it sounds as if people who have had experience with video formats believe that that might overcome it, and I encourage exploration of that. I am still disturbed at the notion that under this format a moderator can decide not to even ask a question that was sent in, and I believe that is totally inappropriate and would be the death knell of support for continuing this if that is the case.

If people could respond freely, there is no reason that I'm familiar with running Webinars, we've run several successful ones from Heart of America Northwest, there is no reason why everyone has to be on mute, but you can't all participate and say, yeah, what a great idea that is. With 16 people on-line, it would be very easy to do that, and I would like to make sure that if they are going to be Webinars as formal comment opportunities, there needs to be rules for this in the Public Involvement Plan. Can't just wing it. You're taking formal comment tonight, and I really feel as if the agencies have essentially decided to wing it without any rules.

I also have a comment. Well, let me say it is great that people are on the phone, that people are getting their dinner, and enjoying this, and while the more technical issues are essential and sound sexy about leaving plutonium

in the ground, and we certainly work hard to get people to those meetings, we won't have those meetings if we don't improve this Public Involvement Plan. That's why it's so important that all of you are on the phone tonight.

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I have another major issue and I would like the agencies to address this when they come out to the public, which is the interrelationship of this plan and why it doesn't address, after all these years of the Advisory Board and public urging and the state of Oregon I know has urged, that when the Energy Department issues major environmental impact statements that will affect the cleanup of Hanford, there should be clear commitment in this Public Involvement Plan that the notice of those hearings will go to everyone on the Hanford cleanup list, and the elements of this plan will be followed, including commitments from the links around the region.

Right now, for instance, when the Energy

Department proposes to ship 12,000 shipments of extremely radioactive greater than Class C waste to Hanford, which would have a huge impact and undo everything we are trying to do with cleanup, and we have to fight like heck in order just to have one meeting in Portland, and no meetings were held in Washington State outside of Tri-Cities. That's inappropriate. And the notice was only sent at our urging to people on the cleanup list. Normally, it wouldn't affect.

That's wrong. It needs to change. It needs to be addressed in this plan as an enforceable commitment. That's my comment.

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MS. HAYMAN: Okay, thank you. So, Paul Randall, I see that your hand is up. So we're going to just check with you and see, and we'll un-mute you there and see if you have a comment or if you don't, un-raise your hand.

MR. RANDALL: No, it was not accidental and I agree. This is Paul Randall again. I agree with Gerry's comment that this is a good start with Webinars. We have a long ways to go. For instance, the business about voting is frequently implemented with Webinars. So the question will be posed to all of the participants and in a matter of a minute or so, you get the response. They say, Hey, you've got a minute, respond please. So in that way it's like a show of hands, and that should certainly be implemented as should the video. Trivial, it's been done all the time.

I agree with him that any failure to notify a reasonable set of people who might be interested in major events, such as shipping large quantities of radioactive materials to Hanford, needs to be very widely publicized. That's my comment.

MS. HAYMAN: Okay, thank you, Paul. Okay, check, taking a quick survey to see if we have any other comments.

We do -- I'm just going to mention we do have one question

that was submitted that we would be more than happy to have 1 2 it asked. If we're done with comments then we will pick up that last question. And just to mention that all the 3 4 questions that have been asked or submitted have been read, 5 with the exception of this last one. So I just wanted to 6 bring that to your attention. So, Gerry, your hand is up. 7 So why don't we go ahead and give you another time. MR. POLLET: Sorry, my arrow is pointing down. 8 9 thought my hand was off. Sorry. 10 MS. HAYMAN: Okay, that's all right. Okay, since 11 I don't see any other hands up right now, why don't we ahead 12 to this question that did not get asked. I apologize. I 13 think we just overlooked it in the questions that were being 14 asked. So let me get this here. Here is the question. 15 Emy stated they consulted with the HAB on the 16 Public Involvement Plan. What with other ways did the 17 Agencies attempt to incorporate the public before these 18 hearings? Emy, would you like to respond to that? MS. LAIJA: Sure. Sure, Susan. When we, as Susan 19 20 Leckband stated, part of the HAB role is to provide advice to 21 the Agencies. We have been talking about revising this 22 document for over a year now. So this has been a topic that 23 has come up at the HAB meetings that are held every couple of 24 months. So that's where we had those discussions since we

have been working toward revising this document.

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The formal period for public discussion on these proposed edits is happening right now with this formal public comment period, and that started on October 10th and is scheduled to end on the 28th, but we've already agreed here to extend the public comment period for another couple of weeks.

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As far as when we involve the public, we did have a stakeholder call when we sent out a message in our Listserv and asked people to call into the conference line so we could gauge the level of interest in this topic. This is when we were trying to identify where we could go out for public meetings. So that call was held a couple of weeks before the public comment period started. We wanted to be able to plan for those in advance.

So that was the one call where we invited everyone through our Listserv to join if they wanted to provide input on public meetings. But the document itself has been available since October 10th.

MS. HAYMAN: Okay, thank you, Emy. So I am going to just check here and, again, see if they are any hands raised for any further public comment and I'm not seeing any. Excuse me, I do see one, Dorothy Lamp. So if we can un-mute Dorothy, and, Dorothy, if you would, please, state your name for the record and then we'll begin your comment period. Dorothy? Dorothy, we are not able to hear you. It looks

like you're on through your computer. So we can't hear you right now. So if you would like to try to dial in on the toll free number with a phone, we may be able to hear you or you may not have microphone turned on. In any event, if you could shoot a message to Adair on the chat or give us a quick call, we'll try to get you so you are able to make a comment. So we'll go ahead and move on from there.

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Any other additional comments? So seeing none at this point, I would like to suggest that if there any additional questions that we could go ahead and take those and I would like looking for if there are actual written questions or, again, if anyone would like to raise their hand for a question then we can go to them right now. So we'll wait here a minute and see if anybody has an interest in that.

Okay, I'm not seeing any hands for further questions and not seeing that we have any other written questions coming in. I would like to maybe just wait one more minute to see if we are able to get Dorothy to join us and if, in fact, she has a question. Just stand by for just a moment, please.

So we have Dorothy un-muted again. Dorothy, are you able to ask your question? Okay, I'm not sure that Dorothy has a question. So we are going to just go ahead and, Dorothy, if we did miss you and you actually did have a

question, if you would, please, be sure that that gets submitted in writing, that would be great.

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So at this point, I don't see any other questions, don't see any other hands so I'm going to go ahead and put up the last slide that is thanking you all for your participation and turn it over to Emy to make some closing remarks. Emy?

MS. LAIJA: Yes, thank you, again, everyone for participating. I'm very thankful that we had some people on the call. Granted, it wasn't as many as most of us would have liked but that's okay. This was a first step toward trying to branch out from relying on public meetings alone and adding a few more tools to our kit. So I really appreciate that. And, of course, if you have any other questions or follow-ups, you can e-mail us. There is some information on the screen right now on how to get more information on the Public Involvement Plan or just public involvement at Hanford in general. And that's on the Hanford Events Calendar at Hanford.gov.

Again, thank you so much for calling in. We really appreciate it.

MS. HAYMAN: Okay, so with that we are going to conclude the Webinar. We'll leave this up on the screen for a few moments, but thank you all for joining us and we will be adjourned. Thank you. (WEBINAR CONCLUDES AT 8:15 PM)

1 CERTIFICATE

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I, DIANE D. NICHOLSON, do hereby certify that prior to the commencement of the examination, the said WEBINAR was taken in Stenotypy by me at the time and place aforesaid and was thereafter reduced to typewritten form; that the foregoing is a true and correct transcript of the testimony given and proceedings therein had.

That I am not attorney nor counsel, nor in any way connected with any attorney or counsel for any of the parties in said action, nor otherwise interested in the outcome of this action.

IN WITNESS WHEREOF, I have affixed my signature this 2nd day of December, 2011.

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DIANE D. NICHOLSON, CCR CCR NO. 2362 Notary Public in and for the State of Washington, residing in the City of Richland.

My commission expires January 19, 2015.